



29th November 2025

Media Release

Advisory on Waiver of Charges for Tourists Affected by Adverse Weather Conditions

In response to requests from the Ministry of Foreign Affairs, Foreign Employment & Tourism regarding significant disruptions to tourist travel caused by the ongoing adverse weather conditions across Sri Lanka, the following measures have been implemented to assist affected tourists:

1. Full Waiver of Flight Cancellation and Date Change Charges for passengers who need to reschedule their flights due to these weather-related disruptions.
2. Flexible Rebooking Policies to allow affected passengers to adjust their travel dates with minimal hassle.
3. Simplified Verification Process, where a passenger's declaration of being a tourist affected by the weather may be accepted as sufficient evidence to qualify for the waiver.

Airport and Aviation Services (Sri Lanka) Private Limited, Bandaranaike International Airport, Katunayake.